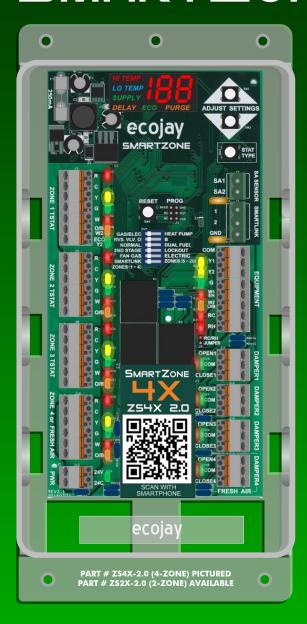
SMARTZONE®



EASY-TO-READ DISPLAY

SIMPLE SETUP AND CONFIGURATION

SCREWLESS
WIRING TERMINALS

SUPPLY AIR TEMP SENSOR INCLUDED

EXPANDABLE TO 20 ZONES (4X ONLY)

THERMOSTATS:

HEAT PUMP OR GAS/ELECTRIC

EQUIPMENT:

GAS/ELECTRIC or HEAT PUMP (Inc. DUAL FUEL) 2-STAGE Cooling 3-STAGE Heating

LEDs SHOW
HEAT & COOL
CALLS
(NO VOLTMETER
REQUIRED)

DAMPERS:

2-WIRE or 3-WIRE LEDs SHOW POSITION RED = CLOSED GREEN = OPEN

FRESH AIR CONTROL (4X ONLY)

INSTALLATION & OPERATION © 2016



DISPLAY

CONFIGURATION



(ON) HIGH TEMP LIMIT SENSED, SMARTZONE CONTROLLER DE-ENERGIZES EQUIPMENT HEAT OUTPUT FOR A MINIMUM OF 3 MINUTES (FAN [G] AND DAMPER OUTPUTS CONTINUES TO OPERATE)

(FLASH) SETTING HIGH TEMP LIMIT —
PRESS UP ARROW BUTTON TO
ADJUST THE HIGH TEMP LIMIT



(ON) LOW TEMP LIMIT SENSED, SMARTZONE CONTROLLER DE-ENERGIZES EQUIPMENT COOL OUTPUT FOR A MINIMUM OF 3 MINUTES (FAN [G] AND DAMPER OUTPUTS CONTINUE TO OPERATE)

(FLASH) SETTING LOW TEMP LIMIT — PRESS THE DOWN ARROW BUTTON TO ADJUST THE LOW TEMP LIMIT



HI TEMP LO TEMP SUPPLY DELAY ECO PURGE

SUPPLY AIR TEMPERATURE DISPLAYED NORMALLY

HI TEMP
LO TEMP
SUPPLY
DELAY ECO PURGE

SAS DISCONNECTED



SMARTZONE CONTROLLER HAS SATISFIED ALL CALLS AND WILL DELAY 3 MIN BEFORE INITIATING ANY ADDITIONAL CALLS, COUNTDOWN TIMER ON DIGITS (COUNTDOWN TIMER ON DIGITS (COUNTDOWN TIMER ON DIGITS (COUNTDOWN TIMER ON DIGITS



SYSTEM IS IN PURGE MODE FOR EQUIPMENT CHANGEOVER (FAN [G] AND DAMPERS CONTINUE TO OPERATE, COUNTDOWN TIMER ON DIGITS (FIG. SEC.)



EC INPUT ON ZONE 1 IS ENERGIZED AND SYSTEM IS IN ECONOMY MODE. ONLY ZONE 1 CAN INITIATE EQUIPMENT CALLS, OTHER ZONES WILL ONLY OPEN AND CLOSE DAMPERS AS NEEDED.

IF ZONE 4 HAS BEEN CONFIGURED FOR FRESH AIR AND FRESH AIR IS BEING CURRENTLY SATISFIED. FAN SHOULD BE RUNNING AND ZONE 4 (FA DAMPER) ENERGIZED IN THE OPEN POSITION

ADJUST HI AND LO TEMP LIMITS

FOR PROTECTION, THE EQUIPMENT WILL NOT RUN ABOVE HI OR BELOW LO LIMITS. SEE MODES & STAGING FOR DETAILS. RECOMMENDED TO LEAVE AT DEFAULT SETTINGS UNLESS APPLICATION DEMANDS ADJUSTMENT.



HIGH TEMP LIMIT (CUT-OUT)

VLOITEMP SUPPLY DELAY ECO PURGE

PRESS & RELEASE THE ▲ "UP" ARROW BUTTON WHEN THE DISPLAY IS SHOWING SUPPLY
TEMPERATURE. THE "HI TEMP" INDICATOR WILL FLASH AND THE DIGITS WILL SHOW THE CURRENTLY SET TEMPERATURE. THIS
HIGH LIMIT CUT-OUT CAN BE ADJUSTED UP OR DOWN USING THE ▲ ▼ BUTTONS.



LOW TEMP LIMIT (CUT-OUT)

PRESS & RELEASE THE ▼ "DOWN" ARROW BUTTON WHEN THE DISPLAY IS SHOWING SUPPLY TEMPERATURE. THE "LO TEMP" INDICATOR WILL FLASH AND THE DIGITS WILL SHOW THE CURRENTLY SET TEMPERATURE. THIS LOW LIMIT CUT-OUT CAN BE ADJUSTED UP OR DOWN USING THE ▲ ▼ BUTTONS. SEE "MODES & STAGING" FOR MORE DETAILS.



NOTE: CHANGING EITHER THE LOW OR HIGH TEMP LIMIT WILL ALSO AFFECT THE STAGING CUT-IN AND CUT-OUT TEMPERATURES SETTINGS. ADJUSTING THESE CAN CAUSE STAGING TO OCCUR SOONER OR LATER . SEE EQUIPMENT STAGING FOR MORE DETAILS.



AUX. HEAT LIMIT (CUT-IN)

PRESS & HOLD THE ▲ "UP" ARROW BUTTON FOR 5 SECONDS WHEN THE DISPLAY IS SHOWING SUPPLY TEMPERATURE. WHEN RELEASED THE "HI LIMIT" AND "DELAY" INDICATORS WILL FLASH AND THE DIGITS WILL SHOW THE CURRENTLY SET TEMPERATURE (DEFAULT = 90, 90 - 94 USE ▲ ▼ BUTTONS)



HOLD ONLY WI

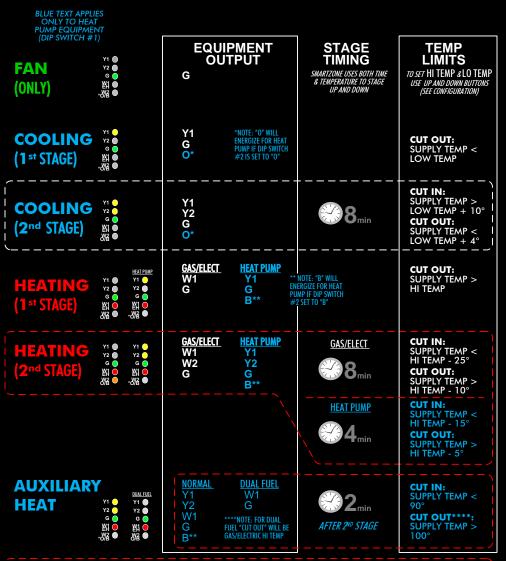
ECONOMIZER MODE LIMIT (CUT-OUT)

ONLY WHEN ZONE 4 SET TO FRESH AIR PRESS & HOLD THE ▼ "DOWN" ARROW BUTTON FOR 5 SECONDS WHEN THE DISPLAY IS SHOWING SUPPLY TEMPERATURE. WHEN RELEASED THE "HI LIMIT" AND "ECO" INDICATORS WILL FLASH AND THE DIGITS WILL SHOW THE CURRENTLY SET TEMPERATURE (DEFAULT = 60, ADJUSTABLE FROM 58 - 68 USE ▲ ▼ BUTTONS)



OPERATION

MODES & STAGING



EMERGENCY HEAT

EΗ G

- EMERGENCY HEAT CAN <u>Only</u> be operated by a heat pump thermostat connected to the zone 1 thermostat "w" terminal. When zone 1 thermostat calls for emer. Heat, the smartzone system will be locked into emergency heat.
- STSIEM WILL BE LUCKED INTO EMERGENT FIBAT.
 WHEN IN EMERGENCY HEAT, THE COMPRESSOR WILL NOT ENERGIZE. HEATING CALL FROM ZONE 2 WILL BE TREATED BY THE SMARTZONE SYSTEM AS EMER. HEAT TO THE FOUIPMENT (INCLUDING W OR Y CALL FROM ZONE 2) AND COOLING CALLS FROM ZONE 2) WILL BE IGNORED TO UNLOCK EMER. HEAT, MAKE A CALL FOR COMPRESSOR (NORMAL HEAT OR COOLING) CALL ON ZONE 1

PURGE / CHANGEOVER





IF ZONE THERMOSTATS ARE CALLING FOR A DIFFERENT MODES (HEAT & COOL) AT THE SAME TIME, SMARTZONE WILL INITIATE A PURGE/CHANGEOVER AFTER 15 MINUTES OF RUN TIME IN ONE MODE. DURING PURGE (3 MINUTES), THE EQUIPMENT FAN (6) WILL RUN AND THE LAST-CALLING ZONE DAMPERS WILL REMAIN OPEN. AFTER THE PURGE, THE EQUIPMENT WILL ENERGIZE IN THE NEW MODE AND THE CORRECT DAMPERS WILL OPEN AND CLOSE. THIS WILL OCCUR EVERY 15 MINUTES UNTIL CALLS ARE SATISFIED. A 180 SECOND COUNTDOWN (3 MIN) WILL APPEAR ON THE DISPLAY.

3 MINUTE MINIMUM OFF TIME FOR EQUIPMENT. DURING DELAY ALL DAMPERS OPEN. COUNTDOWN TIMER ON DISPLAY WITH WORD DELAY. NO FAN (G) DURING DELAY



1

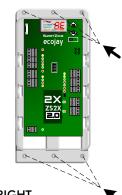
MOUNTING

ALSO MOUNT SECURELY BEFORE PROCEEDING WITH INSTALLATION:

- TRANSFORMER
- DAMPERS
- THERMOSTATS

CVA/ITCH

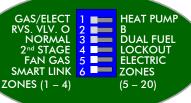
MOUNT SMARTZONE TO ANY STABLE SURFACE USING AT LEAST 2 SCREWS.



DIP SWITCHES

SET ACCORDING TO HVAC SYSTEM SPECS.

| | 3WIICH | TELI | <u> KIGHI</u> |
|------------|-------------|---------------------------------|--|
| 1. EQUIPA | AENT TYPE - | GAS/ELECTRIC (STANDARD) | HEAT PUMP (INC. DUAL FUEL) |
| 2. REVERSI | NG VALVE | ON IN COOLING "O" | ON IN HEATING "B" |
| 3. | AUX. HEAT – | ELECTRIC (COMPRESSOR + W1) | GAS AUX [W1] (NO COMPRESSOR) |
| 4. | 2ND STAGE - | ACTIVE (NORMAL) | 2 ND STAGE WITH 2+ ZONE CALLS |
| 5. F. | AN DELAY - | GAS (90 SEC FAN DELAY IN HEAT) | ELECTRIC (NO FAN DELAY) |
| 6. S | MARTLINK - | Only used for more than 4 zones | DON'T SET, EXCEPT FOR 5+ ZONES |





POWER-

FUSE SIZE

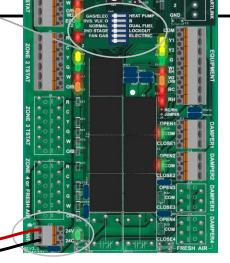
FUSE SIZE SHOULD BE SELECTED BASED ON TRANSFORMER USED. BELOW IS A "RULE OF THUMB" FOR COMMON TRANSFORMER SIZES.

| TRANSFORMER (24V) | FUSE SIZE | | |
|-------------------|-----------|--|--|
| 40 VA | 2A | | |
| 75 VA | 3A | | |
| 100 VA | 4A | | |





NOT INCLUDED



ecoiav

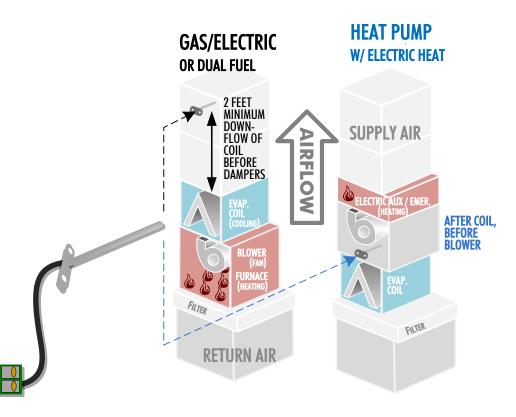
SMARTZONE

PART # ZS2X-2.0 (2-ZONE) PICTURED



TEMP SENSOR PLACEMENT

SUPPLY AIR TEMPERATURE SENSOR INCLUDED WITH SMARTZONE. DRILL $\frac{1}{4}$ " HOLE IN SUPPLY PLENUM WHERE SHOWN IN DIAGRAM. MOUNT AND SEAL TEMPERATURE SENSOR IN PLACE.



TRANSFORMER SIZE

(FIELD SUPPLIED) CAN BE CALCULATED USING THE SUM OF ALL ZONE SYSTEM **DEVICES** USING VALUES BELOW

| Zone System DEVICE | POWER (MAX) |
|-------------------------|-------------|
| SmartZone-4X | 12 VA |
| SmartZone-2X | 12VA |
| Power Open/Close Damper | 3 VA |
| Spring Return Damper | 10 VA |
| Typical Thermostat | 2 VA |

IMPORTANT:

CONNECT TRANSFORMER TO PRIMARY & SMARTZONE ONLY AFTER ALL OTHER WIRING HAS BEEN COMPLETED

EXAMPLE

1 SMARTZONE-4X (12 VA)

TRANSFORMER CALCULATION:

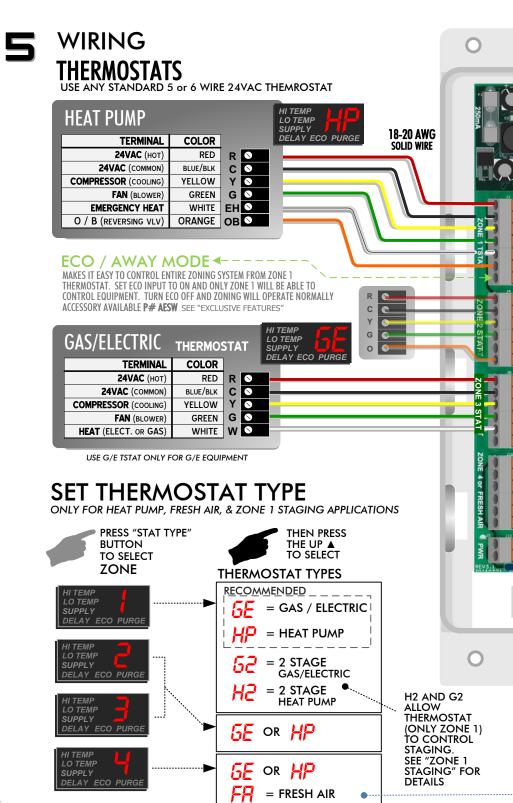
+ 5 POC DAMPERS (3 VA X 5) + 4 THERMOSTATS (2 VA X 4)

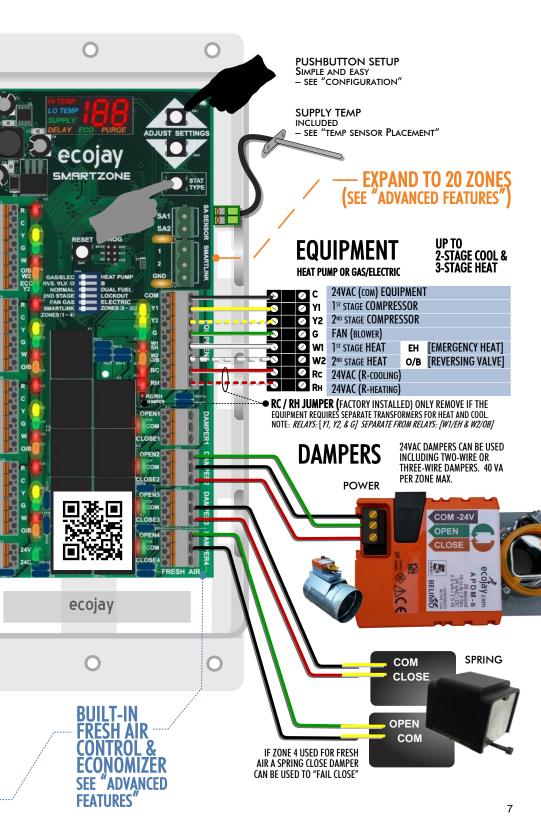
= 35 VA

FOR THIS EXAMPLE OF A 4-ZONE SYSTEM, USE A **40VA** TRANSFORMER & **2A** FUSE.

WARNING:

DO NOT USE EQUIPMENT/SYSTEM TRANSFORMER TO POWER ZONE CONTROLLER. SMARTZONE SHOULD HAVE A DEDICATED TRANSFORMER

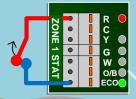




EXCLUSIVE FEATURES

ECO / AWAY MODE





(PART # AESW)

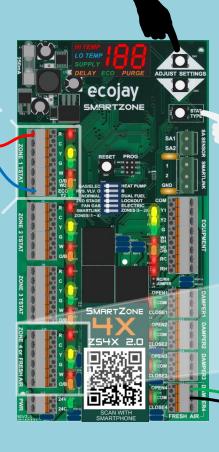
CLOSE SWITCH TO ACTIVATE ECO MODE. ANY STANDARD SWITCH OR DRY CONTACT CAN BE USED. (TEMP SENSOR, SECURITY SYSTEM OUTPUT, ETC) WHEN ECO MODE ACTIVATED, ONLY ZONE 1 THERMOSTAT WILL BE ABLE TO ENERGIZE THE EQUIPMENT. ZONES 2 – 4 WILL CONTINUE TO OPEN AND CLOSE DAMPERS WHEN THE THERMOSTATS IN THOSE ZONES CALL, BUT ONLY IF ZONE 1 IS RUNNING THE EQUIPMENT.

ECO/AWAY

ECO MODE ON ONLY ZONE 1
THERMOSTAT WILL BE ABLE TO
ENERGIZE HEAT/COOL EQUIPMENT.
OTHER ZONES (2 AND UP) WILL OPEN
AND CLOSE TO RECEIVE OR RESTRICT
AIRFLOW AS NEEDED, BUT ONLY IF
ZONE 1 CAN ENERGIZE THE
EQUIPMENT. USE ECO MODE FOR
MAXIMUM ENERGY SAVINGS.

COMFORT

NORMAL ZONING MODE. (ECO OFF) EACH ZONE THERMOSTAT CAN ENERGIZE HEATING OR COOLING EQUIPMENT.

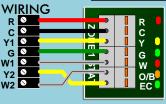


ZONE 1 STAGING

ZONE 1 STAGING CONTROL ALLOWS A MULTI-STAGE THERMOSTAT CONNECTED TO ZONE 1 TO CONTROL UP TO 2 COOL AND 3 HEAT STAGES.



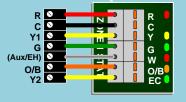












WARNING: USING THIS FEATURE REDUCES THE

REDUCES THE
EFFECTIVENESS OF
SMARTZONE'S ENERGY
SAVING STAGING
CONTROLS AND MAY
INCREASE ENERGY USAGE.

WITH ZONE 1 "STAT TYPE" SET TO G2 OR H2, DIP # 4

- OFF (DEFAULT) SMARTZONE'S ONBOARD STAGING CONTROL [TIME&TEMP] WILL CONTINUE TO OPERATE 2ND STAGE. ZONE 1 STAT WILL BE ABLE TO ENERGIZE 2ND STAGE EARLY BUT WILL NOT PREVENT 2ND STAGE FROM OCCURRING.
- ON (LOCKOUT) SMARTZONE'S ONBOARD STAGING CONTROL DISABLED AND ZONE 1 THERMOSTAT WILL BE ABLE TO CONTROL STAGING. (THIS INCLUDES AUXILIARY HEAT FOR HEAT PUMP)

NOTE: SMARTZONE WILL DELAY 60 SECONDS BETWEEN 19T STAGE START AND 21D STAGE START. ALSO, A 3 MINUTE MINIMUM OFF TIME IS IMPLEMENTED FOR ALL EQUIPMENT CALLS. STAGING FROM ZONE 1 THERMOSTAT WILL NOT OVER-RIDE THESE TIME DELAYS. NOTE 2: WHEN ZONE 1 STAT TYPE IS SET TO G2

OR H2, "ECO MODE" IS DISABLED. TO ENABLE ECO MODE, SET ZONE 1 STAT TYPE TO GE OR HP.

ADVANCED FEATURES

SMARTZONE-4X VERSION 8E FRESH AIR CONTROL (IAQ) SMAKIZUNE-47 VI

SMARTZONE-4X CAN AUTOMATICALLY ENERGIZE FAN (G) AND OPEN THE FRESH AIR DAMPER (ZONE 4) FOR A CONFIGURABLE # MINUTES PER HOUR (FRESH AIR RUN TIME)

OPERATION

FRESH AIR RUN-TIME IS ATTEMPTED DURING EQUIPMENT CALLS BUT WILL BE COMPLETED AT THE END OF THE HOUR AUTOMATICALLY TO SATISFY THE FRESH AIR RUN-TIME SET BY USER EVEN IF EQUIPMENT HAS NOT RUN



WHEN ZONE 4 IS CONFIGURED AS FRESH AIR, CONNECTING A SWITCH OR SENSOR (24VAC) TO THE ZONE 4 THERMOSTAT TERMINALS WILL ACTIVATE ADVANCED FRESH AIR FEATURES.

CLOSED = ENABLED, OPEN = DISABLED

FOR BASIC FRESH AIR: DO NOT CONNECT TO THESE TERMINALS.

ZONE

STA

C

G

w

O/R



G = DEMAND FRESH AIR

TURN ON FRESH AIR MANUALLY, EQUIPMENT G WILL ENERGIZE AND FRESH AIR DAMPER WILL OPEN

W = ONLY WITH EQUIPMENT

FRESH AIR WILL ONLY RUN WITH EQUIPMENT RUN TIME (EVEN IF MORE MINUTES HAVE BEEN SET FOR THE HOUR)

► O/B = FRESH AIR OFF

FRESH AIR IS TOTALLY DISABLED, AUTOMATIC # MINUTES PER HOUR RUN TIME, ECONOMIZER MODE, AND DEMAND FRESH AIR ALL WILL NOT RUN

FRESH AIR CONFIGURATION



PRESS STAT TYPE BUTTON TO SELECT ZONE 4





PRESS UP ▲ BUTTON TO SELECT FA





PRESS STAT TYPE AGAIN





PRESS ▲ ▼ TO SELECT THE # OF MINUTES PER HOUR FOR FRESH AIR RUN TIME (IN 5 MINUTE INCREMENTS)





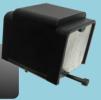
PRESS STAT TYPE AGAIN (OR WAIT 5 SECONDS) TO **STORE SETTINGS**





FRESH AIR DAMPER





ECONOMIZER

IF ZONE 4 SET TO "FRESH AIR MODE" (SEE ABOVE), THE Y TERMINAL ON ZONE 4 CAN BE ENERGIZED BY ANY 24V OR DRY CONTACT INPUT (OUTDOOR TEMP SENSOR) TO ACTIVATE "ECONOMIZER MODE". WHEN IN "ECONOMIZER MODE" COOLING CALLS FROM ZONES 1 - 3 WILL ACTIVATE ECONOMIZER RUN:

- FRESH AIR DAMPER (Z-4) WILL OPEN EQUIPMENT FAN (G) WILL ENERGIZE
- ZONE DAMPERS CALLING FOR COOLING WILL OPEN
- EQUIPMENT COMPRESSOR (Y1) WILL NOT ENERGIZE INITIALLY
- IF THE SUPPLY TEMPERATURE DROPS BELOW THE LOW TEMP LIMIT**, THE FRESH AIR DAMPER WILL CLOSE BUT G WILL CONTINUE TO RUN UNTIL THE SUPPLY TEMPERATURE RISES BACK ABOVE LOW TEMP LIMIT
- ECONOMIZER MODE WILL STOP (FA DAMPER CLOSES) AND NORMAL COOLING (Y1) WILL START IF THE SUPPLY TEMPERATURE RISES ABOVE THE ECONOMIZER MODE LIMIT FOR 3 MINUTES

ECONOMIZER MODE LIMIT

TO SET SEE "HI & LO TEMP LIMITS"

• AFTER 3 MINUTES, IF THE SUPPLY TEMPERATURE RISES HIGHER THAN THE ECONOMIZER MODE LIMIT SETTING, ECONOMIZER WILL TURN OFF AND COMPERSSOR WILL ENERGIZE. (FRESH AIR DAMPER WILL CLOSE)

FOR MORE INFORMATION ABOUT SMARTZONE APPLICATIONS & FEATURES GO TO ECOJAY.COM

ASHRAE 62.2 NOTES

1. DETERMINE THE FRESH AIR CFM TO COMPLY WITH ASHRAE 62.2 USING THE TABLE BELOW OR THIS FORMULA: [(TOTAL SQ. FT.)/100] + [(# OF BEDROOMS + 1) X 7.5]

FRESH AIR CFM

| I ILLE I I / LIK GI / K | | | | | |
|-------------------------|----------|-----|-----|-----|-----|
| Floor | BEDROOMS | | | | |
| Area | 0-1 | 2-3 | 4-5 | 6-7 | >7 |
| < 1500 | 30 | 45 | 60 | 75 | 90 |
| 1501- 3000 | 45 | 60 | 75 | 90 | 105 |
| 3001- 4500 | 60 | 75 | 90 | 105 | 120 |
| 4501- 6000 | 75 | 90 | 105 | 120 | 135 |
| 6001- 7500 | 90 | 105 | 120 | 135 | 150 |
| >7500 | 105 | 120 | 135 | 150 | 165 |

2. MEASURE THE CFM PROVIDED BY THE FRESH AIR DAMPER WITH AN ANEMOMETER

3. CALCULATE FRESH AIR RUN TIME AND SET THIS # AS DESCRIBED AROVE IN STEP 4

FRESH AIR RUN TIME Min Per Hour

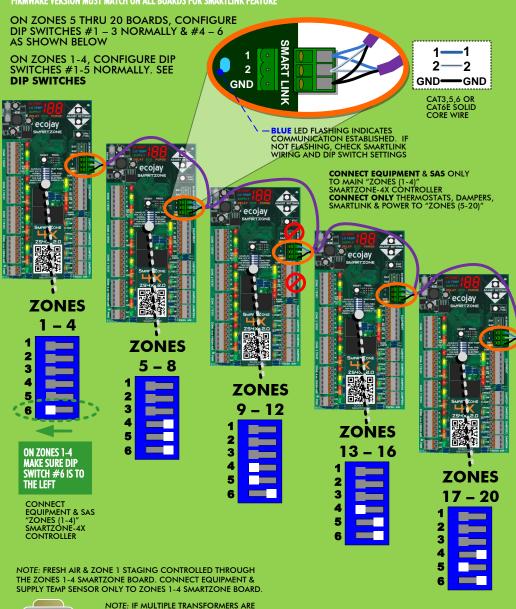
FRESH AIR CFM = 60 XMEASURED-CFM

ADVANCED FEATURES 20 ZONES - SMARTLINK

SMARTZONE-4X VERSION 8E FIRMWARE ONLY FIRMWARE VERSION SHOWN ON DISPLAY AFTER RESET OR POWER UP

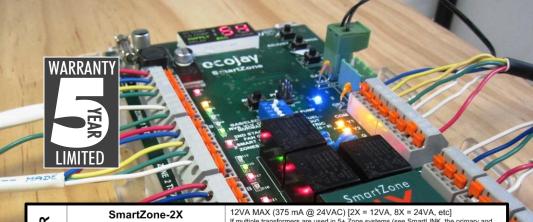
CONNECT UP TO FIVE SMARTZONE-4X BOARDS FOR 8, 12, 16, OR 20 ZONES

FIRMWARE VERSION MUST MATCH ON ALL BOARDS FOR SMARTLINK FEATURE



USED FOR A SMARTLINK APPLICATION, THE PRIMARY AND SECONDARY POLARITY MUST BE THE SAME ON ALL SMARTZONE-

4X BOARDS.



| | | 21 | Sur | | |
|---------|------------------------------|--|-------------|----|--|
| POWER | SmartZone-2X SmartZone-4X | 12VA MAX (375 mA @ 24VAC) [2X = 12VA, 8X = 24VA, etc] If multiple transformers are used in 5+ Zone systems (see SmartLINK, the primary and secondary polarities must be the same for both transformers and on both ZS4X boards. | | | |
| | SYSTEM | 12VA + Thermostat (3VA) + Damper (3 to 10 VA) = Total Transformer Siz | | | |
| Ы | PROTECTION | Integrated 5X20mm 250mA Fuse – One replacement also included. (Field supplied transformer should also be fused) | | | |
| OUTPUTS | EQUIPMENT | 10 AMP @ 24VAC Contact Rating RH – 24VAC HOT from Heating Transformer on Equipment (RED LED) RC – 24VAC HOT from Cooling Transformer on Equipment (RED LED) C – 24VAC COMMON from Transformer on Equipment (none) Y1 – 1st Stage Compressor (YELLOW LED) Y2 – 2st Stage Compressor (YELLOW LED) G – Fan (GREEN LED) W1/EH – 1st Stage Heat OR Emergency Heat (RED LED) W2/OB – 2st Stage Heat OR Reversing Valve (RED LED) | | | |
| no | DAMPERS | 10 AMP @ 24VAC Contact Rating (40VA) Power-Close / Spring-Open Dampers (10VA) Power-Open / Spring-Close Dampers (10VA) Power-Open / Power-Close Dampers (3VA) | | | |
| | SmartLINK (4X ONLY) | COMM – 3 Wire Communications to SmartLINK (BLUE LED) [Use CAT5 wire] | | | |
| INPUTS | THERMOSTAT | LABEL – DESCRIPTION (LED COLOR) R – 24VAC HOT (RED LED) C – Common Y – Compressor (YELLOW LED) G – Fan (GREEN LED) W – Heat OR Emergency Heat (RED LED) O/B – Reversing Valve (ORANGE LED) EC – Economy Input (GREEN LED) ← Zone ONE only | | | |
| | TEMPERATURE | 10K Type III Thermistor SA Sensor – 4" Supply Air Temperature Sensor Stainless Steel Probe (Provided with each SmartZone) | | | |
| | DIP SWITCHES | 6 | DISPLAY MEI | NU | |

CONFIG & SETUP

Gas/Electric or Heat Pump Reversing Valve O or B for Heat Pump Normal or Dual Fuel for Heat Pump Allow 2nd Stage ALWAYS or ONLY with more than 1 Zone Fan Electric or Fan Gas SmartLINK Equipment (Zones 1-4) or Adder Zones (Zones 5-20)

GAS/ELECT **HEAT PUMP** RVS. VLV. O

NORMAL 2nd STAGE **FAN GAS**

4X ONLY SMART LINK ZONES (1 - 4)

DUAL FUEL LOCKOUT **ELECTRIC ZONES** (5 – 20)

SUPPLY Air Temperature PURGE Status (Time Remaining Seconds) LO TEMP / HI TEMP Cutouts (°F) **DELAY Status (Time Remaining Seconds)**

THERMOSTAT Type ECO (Economy) Status / FRESH AIR (Flash)

> HI TEMP **LO TEMP** SUPPLY

> DELAY ECO PURGE

SMARTZONE SPECIFICATIONS

SET USING BUTTONS

▼ LO TEMP Cut-Out

▲ HI TEMP Cut-Out

 GAS/ELECTRIC HEAT PUMP

▲ Hold 3 sec. ▲ AUX HEAT Cut-In

Default (°F) [Range]

48 [41-52]



ADJUST SETTINGS 135 [125 - 150]

120 [110 - 125] 90 [90 - 94]

TROUBLESHOOTING

SYMPTOM

- [2, 5, 6] EQUIPMENT CALLS DON'T MATCH THERMOSTAT CALLS (STAT CALLS FOR HEAT, EQUIPMENT CALLS FOR COOL AND VICA VERSA)
- [5, 6, 7] NO TEMPERATURE ON DISPLAY
- [5, 6, 7] NO DISPLAY
- [5, 7] NO GREEN POWER LED
- [1, 2, 5, 6, 7] STATS ARE CALLING BUT **EQUIPMENT IS NOT**
- [1, 2, 6, 7] EQUIPMENT IS CALLING BUT STATS ÁRÉ NOT
- [1, 3, 4] NOISE AT AIR REGISTER
- [1, 3, 4, 6C] SHORT CYCLING EQUIPMENT
- [1, 3, 4, 6C] CONDENSATION ON PLENUM
- [1, 5, 6, 7] NOT STAGING PROPERLY
- [2, 6, 7] THERMOSTATS NOT CALLING
- [1, 2, 5, 6, 7] EQUIPMENT NOT RUNNING
- [3, 5, 6, 7] DAMPERS NOT OPENING/CLOSING
- [3, 5, 6, 7] DAMPER LEDS NOT CORRECTLY SHOWING OPERATION
- [2, 6, 7] STAT LEDS DO NOT MATCH STAT CALLS
- [1, 3, 4, 6, 7] PLENUM TEMPERATURE NOT READING CORRECTLY [1, 3, 4] NOT ENOUGH AIRFLOW IN THE LOAD SPACE
- [1, 3, 4] NOT PROPERLY HEATING OR COOLING SPÁCE WHEN ALL ZONES CALLING
- [3, 4] NOT PROPERLY HEATING OR COOLING WHEN CERTAIN ZONES CALL
- [6, 7] NOT CHANGING-EQUIPMENT MODES PROPERLY OR AT ALL
- [1, 2, 3, 4, 6] EMERGENCY HEAT NEVER ÉNÉRGIZES / AUX. HEAT ENERGIZES TOO SOON

POSSIBLE CAUSE

1 HVAC EQUIPMENT

REFRIGERANT CHARGE, FAN SPEED, WIRING, POWER, ETC (ANY PROBLEM ASSOCIATED WITH THE EQUIPMENT)

2 THERMOSTATS

- A. INCOMPATIBLE (POWER STEALING/NO COMMON)
- B. DEFECTIVE THERMOSTAT
- C. WIRING DEFECT
- "STAT TYPE" SETUP (HEAT PUMP ONLY)

3 ZONE DAMPERS/DUCT

- A. ACTUATOR FAILURE
- B. MECHANICAL FAILURE (INCLUDING INSULATION)
- C. DUCT SIZING (NOT ENOUGH OR TOO MUCH CFM)

 D. WIRING DEFECT

4 PRESSURE BYPASS/RELIEF

- A. ACTUATOR FAILURE
- B. SENSOR (STATIC PRESSURE SENSOR DEFECT)
 C. MECHANICAL FAILURE
- D. SETUP (MODULATING CALIBRATION OR WEIGHT ARM SETTING)
 E. ORIENTATION OF INSTALLATION (SPC OR BAROMETRIC BYPASS)
- F. IMPROPER SIZING (NOT ENOUGH CFM CAPACITY) WIRING DEFECT
- 5 POWER

- A. TRANSFORMER FUSE
- B. WIRING DEFECT
- D. IMPROPERLY SIZED TRANSFORMER (NOT ENOUGH VA)

- D. IMPROPERLY SIZED TRANSPORMER (NOT ENOUGH VA)
 E. DEFECTIVE TRANSORMER

 SMARTZONE SETUP/CONFIG

 A. DIP SWITCHES SET INCORRECTLY
 B. THERMOSTAT "TYPE" (FOR HP MUST MATCH THERMOSTATS)
 C. TEMPERATURE LIMIT SETTINGS (HI & LO LIMITS SHOULD BE SET TO MATCH ADDICATION). TO MATCH APPLICATION
 - D. TEMPERATURE SENSOR LOCATED INCORRECTLY OR NOT PLUGGED IN
 - E. ECO MODE SETTING
- F. FRESH AIR SETTINGS
 7 SMARTZONE CONTROL PANEL
 - - A. WIRING (ENSURE WIRED STRIPPED AT LEAST 1/3") B. FUSE (FIELD REPLACABLE 300 MA, SPARE INCLUDED) C. DEFECTIVE COMPONENT (REPLACE BOARD ONLY IN THIS CASE)



1527 W STATE HIGHWAY 114 **SUITE 500-28**1 GRAPEVINE, TX 76051

SMARTZONE®